

# Topic: "Robo advice + Disruption + block chain strategies and other disruption trends"

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#### Presenters:

Darlene DeRemer – Chairwoman ARK Investment Management & Managing Partner of
Grail Partners LLC
Toby Potter – Chairman IMAP
Dan Powell – OneVue Group

# Agenda 25<sup>TH</sup> Feb

- ➤ 10.45am Intro by Dan Powell OneVue Head of Platform Sales & Relationship management
- > 10.55am Guest presenter Darlene DeRemer
- > 11.35am Questions moderated by Dan
- > 11.40am Close Toby Potter Chairman IMAP



# Trends and Disruptive Forces

Presentation February 2016

arkinvest.com.au



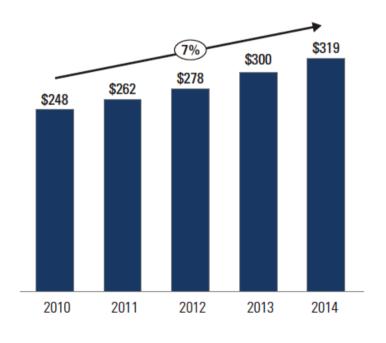


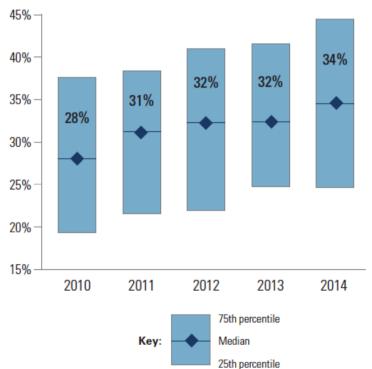


The asset management industry's economics remain highly attractive. Revenues and operating profit margins touched all-time highs.

Global Asset Management Industry Revenues (US\$Billions)

Global Asset Management Industry Operating Profit Margins

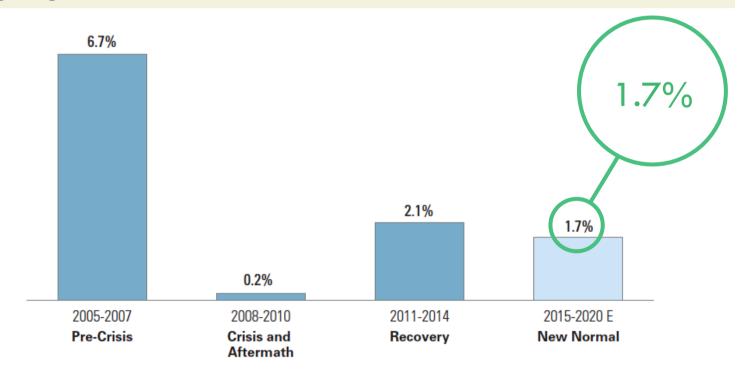






## **GLOBAL GROWTH - REACHING A NEW NORMAL**

Global Asset Management Industry Annual Net New Flows Worldwide as % of Beginning of Period AUM





# **GLOBAL PENSION RETURNS FOR 2015**

CANADA	AUSTRALIA	U.S.	JAPAN	U.K.
RETURN 6%	return <b>5.6%</b>	return 08%	return <2%	RETURN 0-2%
1.4% <sup>1</sup>	$1.5\%^2$	0.5% <sup>1</sup>	0.3% <sup>1</sup>	0.2%
REAL RETURN 4.6%	4.1%	-0.6%	REAL RETURN <1.7%	REAL RETURN <1.8%







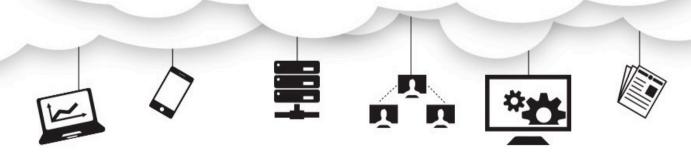
#### THE SHIFT TO MILLENNIALS

- While in 2014 baby boomers and the silent generation still held over 83% (\$34.5 trillion) of US household investable assets, a large wealth transfer to Gen X and Millennial is in the offing.
- Retiring baby boomer generation increasingly requires income solution.
- Those with at least 2 million in assets comprise only 3% of US households but 52% of total assets.
- Most household wealth is managed, with the majority of assets residing in retirement accounts.
- Growing interest in alternatives
  - Increased appeal for downside protection solutions to affluent sector



#### THE SHIFT TO TECHNOLOGY

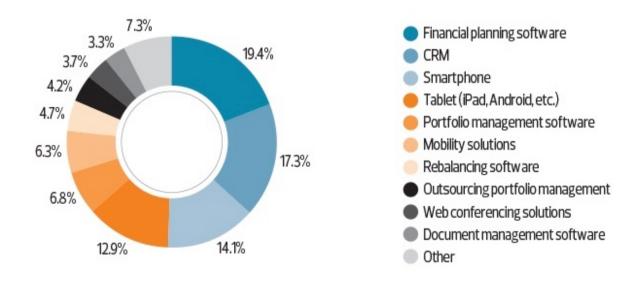
- Relentless consumer adoption of digital platforms is the driving force of a fundamental technological change in the financial industry. (Appendix A)
- Cloud platforms and APIs are becoming mainstream. (Appendix B)
- Millennials are willing to use digital advisory services.
- → Wealth managers must adopt digital advice portals and platform, or risk missing out on practice growth opportunity.





- New technologies and category entrants are increasing advisor focus on CRM as a means to remain competitive.
- → 58% of financial advisors cite CRM and cloud technologies as having the "greatest impact on business" in 2015

Which single technology had the greatest impact on business in the past year?



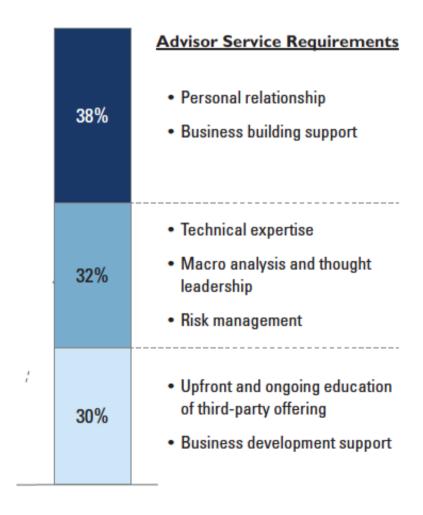


#### THE SHIFT IN FINANCIAL ADVISORY BUSINESS MODELS

- Ingoing transition from transactional to fee-based
- Advisors going independent
- Proliferation of advisor teams supported by dedicated investment solution analysts
- Advisors increasingly adopting outcome-based approach to product selection
- More complex products and education at point of sale
  - Increasingly consultative/collaborative sales process (→ ARK Open Source Research and Research Eco-System)
  - Heightened regulatory scrutiny (→ ARK's Full Transparency Approach)
- Collaboration with Robo advisors as a self-directed channel in a bionic environment



# US Financial Advisor AUM by Declared Client Service Model, Today



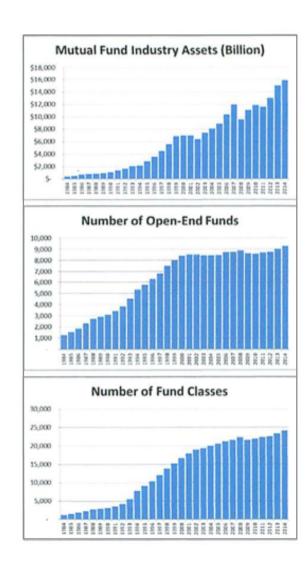


# **MUTUAL FUND INDUSTRY TRENDS**

**Investor Trends:** Continued strong adoption of mutual fund as an investment of choice for both retirement and non-retirement assets

#### **Strategy Trends:**

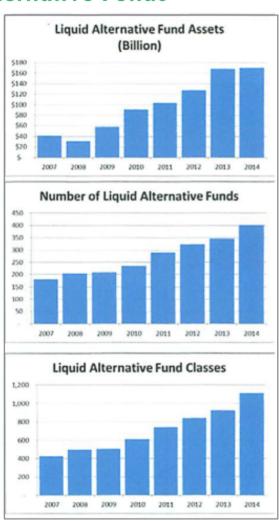
- Investment strategy migration to complex products, e.g. multi-strategy funds, multi sub-advisors, derivatives, bank loans, credit strategies, etc.
- Significant migration of assets from actively managed funds to passive index and ETF index funds
- Liquid alternatives trend continues, although at a slower pace. Many liquid alt funds closed in second half of 2015
- **Regulatory Trends:** Continued increase in regulatory requirements for fund sponsors
- **Concentration Trends:** Largest 25 fund complexes account for 74% of all industry assets, vs. 69% in 200, top 10 complexes account for 55% of all assets (per ICI). Significant scale required to maintain competitive.





# **MUTUAL FUND INDUSTRY TRENDS — Liquid Alternative Funds**

- Fund Launch Trend: Liquid alternatives experienced strong growth after the 2007 financial crisis.
  - Strong rise in hedge fund manager expansion into registered products.
  - Strong rise in traditional manager adopting/launching alternative strategy funds as a complement to traditional product lines.
  - Slowing of liquid alternative mutual fund launches in second half of 2015.
- Asset Trends: Strong asset flows to multi-strategy and managed futures styles.
- **Performance Trends:** Investor expectation for non-correlated market protection disappointed during 2015 market volatility





## **MUTUAL FUND INDUSTRY TRENDS - ETF Funds**

- **Investor Trends:** Continued popularity of ETFs for institutional investors to participate in, or hedge against, broad market movements.
- Fund Launch Trends: Product launches have increased the variety ETF investment strategies including specific industries, commodities, and domestic sector equities such as natural resource.
- **Asset Trends:** ETF products gain significant asset flows as investors move from actively managed products into passive index ETF.
- **Product Development Trends:** 
  - Eaton Vance NextShare non-transparent ETMF product gained SEC effectiveness in December 2015. First launch planned for Q2 2016
  - Precidian on-transparent ETF exemptive relief pending SEC effectiveness
  - ETF Sponsor Trend: The number of ETF sponsors continues to rise significantly
- **Product Fees:** Significant decreases in fund expense ratios for largest players. i.e. iShares cut fees on Core S&P (0.3%)



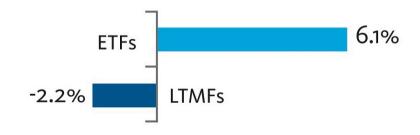


#### ETF ASSETS vs. MUTUAL FUNDS

Total exchange-traded fund (ETF) assets hit an all-time high of \$2.2 trillion in 2015

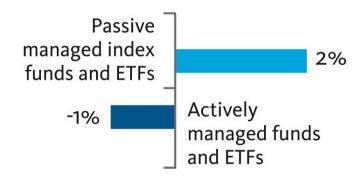
### **ETFs Grow, LTMFs Decline**

Growth in AUM in All Third-party Channels Q4 '14 to Q4 '15



# **Passively Managed Investments Outpace Active**

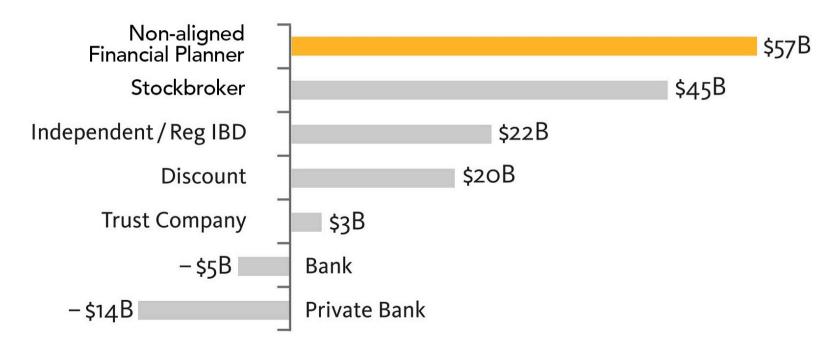
Growth by Asset Type Q4 '14 to Q4 '15





# ETF GROWTH REMAINS STRONG IN THE NON-ALIGNED FINANCIAL PLANNER CHANNEL

Growth in ETF Distribution Q4 '14 to Q4 '15

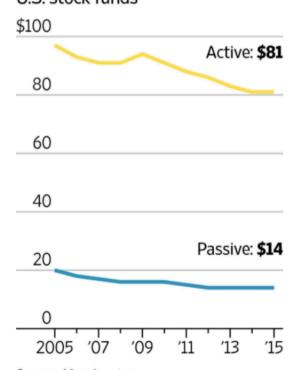




#### **FUND FEES ARE TUMBLING - INVESTORS WIN**

# **Gravity**

Annual cost per \$10,000 invested at actively and passively managed U.S. stock funds



- In November BlackRock announced to cut annual expenses charged to investors in an exchangetraded fund by 50%
- By the end of the day, executives at rival Charles Schwab Corp. had matched the price cut.
- In December, Vanguard Group announced fee cuts of as much as 25% at dozens of its funds.
- Vanguard rolled out a new fund class (Total Stock Market Index and Total Bond Market Index) with operating expenses of 0.01%.

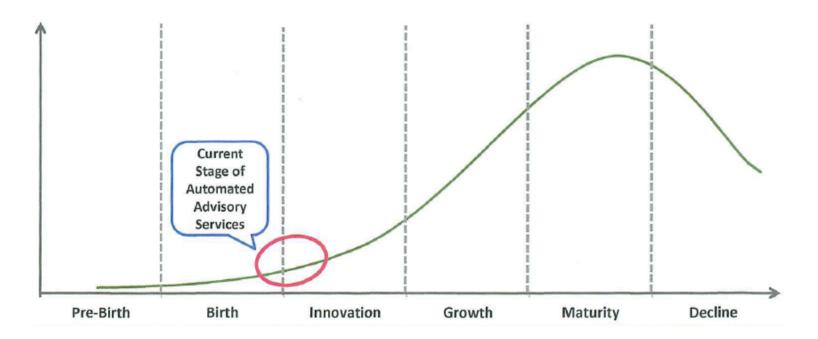






## **ROBO ADVISORS ON THE RISE**

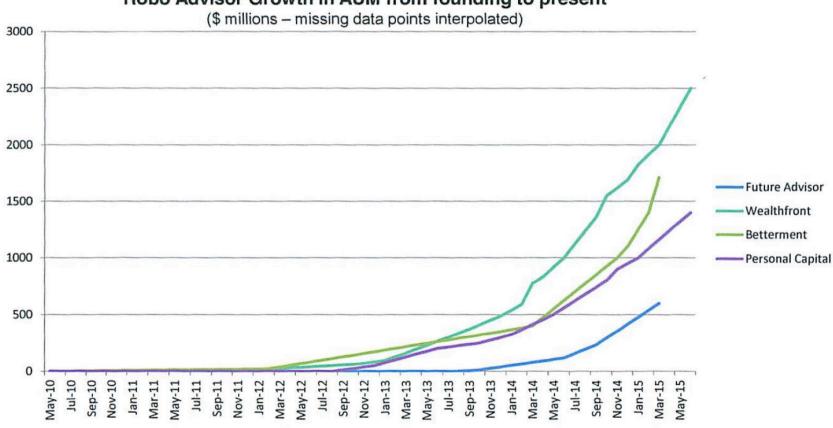
- Currently, only 20% of bank consumers are aware of robo advisors
- Half of those consumers expressed interest in the service
- "Robo Advice" is expected to grow to \$2 trillion in AUM by 2020





## **RAPID GROWTH FOR ROBO ADVISORS**

#### Robo Advisor Growth in AUM from founding to present



Source: Company statements and Forms ADV



#### WHO IS USING ROBO ADVISORS?

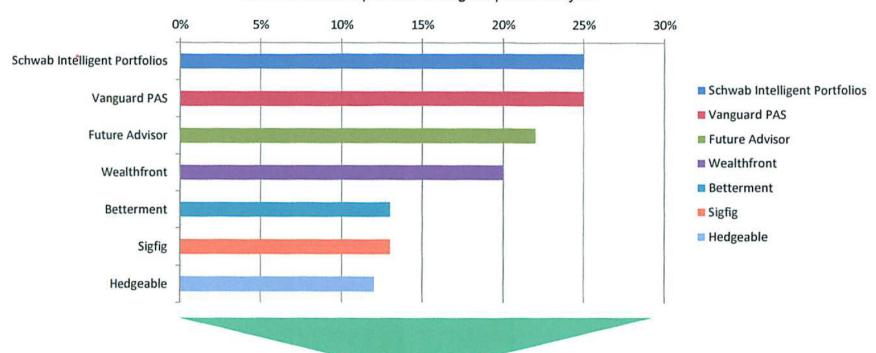
- 30% of affluent investors use it, with another 22% considering it
- 65% of users of robos have assets with legacy brands such as Fidelity, Vanguard, and Schwab
- 30% use emerging brand such as Betterment and Personal Capital
- 52% of users are GenXers (31%) or Millennials (26%)
- 56% have investable assets over \$100,000

Source: Cogent | January 2016 arkinvest.com.au 23



#### **MARKET SHARE**

#### Share by robo-advisory providers % who used each provider among adopters surveyed

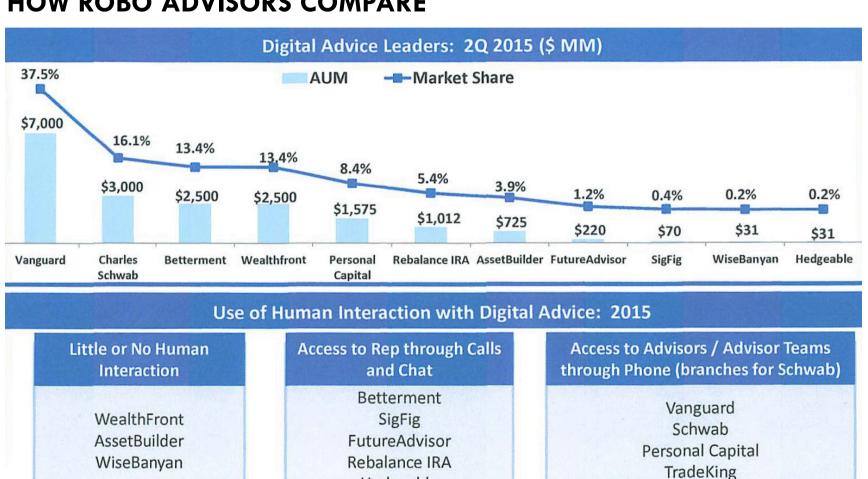


Suggests that large, branded enterprises are well positioned to capture share in the market - despite being late to enter

Source: A. T. Kearney, "Hype vs. Reality: The Coming Waves of 'Robo' Adoption, 2015



#### **HOW ROBO ADVISORS COMPARE**



Hybrid: Human Plus Online Online Only

Hedgeable

Source: Envestnet, 2015 arkinvest.com.au 25



#### **HOW TO REACH CUSTOMERS?**

# OR IS SOCIAL MEDIA THE BIGGEST THREAT?

- Modern robo advisors started to target individual investors with large and expensive media campaigns (i.e. Betterment)
- The big players, with an already existing customer base, follow a "if you can't beat them, join them" strategy, acquiring robo technology or building their own (Schwab, BlackRock, LPL, Vanguard)
- Here comes SNAPCHAT: A Reuters article by Mike Kentz discussed the techstartups possible entry into the space. While still speculations, social media platforms seem to well positioned to leverage their reach.

